

ROYAL ACADEMY OF DANCE

Continued Professional Development Australia

CPD FAQs

I've seen a course I want to register for, but the closing date has passed. Can I still book?

We are unable to guarantee you will be able to register past the closing date.

In many instances, once a course has received enough registrations to run, the closing date is able to be extended from the advertised date. Please try the booking link in the first instance and contact cpd@rad.org.au if the link is closed. Depending on the course, there may be pre-work or further information to be provided by or collected from participants ahead of the course, meaning a strict cut-off point for registration is necessary.

If there are an insufficient number of registrations received by the closing date, you will not be able to register.

We strongly recommend registering for any course you are interested in as soon as possible to avoid disappointment.

I've registered for a CPD course but can no longer attend. Can I get a refund?

Please get in contact with cpd@rad.org.au as soon as you are aware that you will not be able to attend. As per the CPD Terms and Conditions, refunds are only issued to participants who withdraw due to illness, however we understand there are many circumstances beyond our control that can affect our plans, so please get in contact to discuss the available options.

What happens if the RAD cancels a course I have registered for?

The RAD will endeavour to inform registered participants of cancellation for any reason as soon as possible. In the event a course is cancelled due to insufficient registration numbers, cancellation notifications will be sent to the registered booking email address as soon as possible following the booking closing date. In these circumstances, full registration fees will be refunded.

I have booked travel and accommodation to attend a CPD course which has been cancelled by the RAD. Will the RAD cover my expenses?

As per the CPD Terms and Conditions, the RAD is not liable to reimburse any other costs that may have been incurred such as travel and accommodation. We strongly recommend only making arrangements that can be refunded or amended to suit your needs in the case of a cancellation.